

# StarLink™ Commercial SLE-MAX2-FIRE Sole/Dual-Path Alarm Communicator INSTALLATION INSTRUCTIONS



WI2609BLF 4/24

## INTRODUCTION

The **SLE-MAX2-FIRE Sole/Dual-Path Dual SIM Alarm Communicator** is specifically designed to interface with FACP (Fire Alarm Control Panels) and to comply with UL 864. To enhance communication reliability, the StarLink **SLE-MAX2-FIRE** is equipped with two network carrier SIM cards (for Verizon and AT&T). Sole Path communication is cellular only and Dual Path communication is cellular and IP (or two cellular paths--AT&T and Verizon and no IP--for Commercial Fire 6 hour supervision only). When two supervised cellular paths are selected for Commercial Fire, the communicator switches from one carrier to the other every 3 hours and sends a poll to the central station to verify the integrity of the path. Requires connection to the local network using the on-board Ethernet jack or via Wi-Fi using the optional UL 864 Certified **SLE-WIFI-MODULE**. The communication mode (Sole Path or Dual Path) requires selection of the appropriate service plan at the point of communicator activation. The communicator is equipped with two dry relays, one for a trouble output and one for an auxiliary output. The unit is also equipped with four supervised inputs to report a Fire Alarm, a Fire Trouble, a Water Flow Alarm and a Supervisory Alarm, each triggered from the N/O and Common terminals of the associated FACP output relays. This communicator is for use as the primary means of communication with the central station and does not have backup mode capability. A POTS (Telco Line) connection is not permitted (this communicator model only emulates a telephone line to the control panel and is not equipped with hardware that can monitor a live POTS telephone line). **Note:** For Commercial Burglary installations, only IP Receivers may be used. In addition, under the armed condition, any loss of communication must be treated as a Burglary Alarm at the Central Station. To accommodate the two network SIM cards, several feature settings are provided in the NAPCO NOC **Radio Carrier** screen ([www.NapcoNOC.com](http://www.NapcoNOC.com)). In addition, LEDs and a manual pushbutton, if so equipped, are provided on the radio PCB (see image on page 3 and page 8-9 for details).

For connection to the FACP DACT, the **SLE-MAX2-FIRE** provides two RJ-45 Telco connections to satisfy the FACP telephone requirements. The primary Telco connector can be supervised and can report a trouble to the central station upon any open or short on the primary Telco wires that prevents reporting. The secondary telephone line is supervised by the FACP; when a line fault is detected, a trouble is reported to the central station through the primary telephone line.

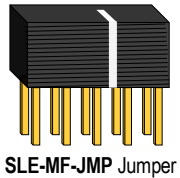
The **SLE-MAX2-FIRE** is compatible with most 12 or 24VDC alarm control panels (always adhere to the documentation provided by the control panel manufacturer). Mount to a single-, dual-, or three-gang electrical box and route the wires through the back knockout(s), or as specified by local codes. **See WI2140 for programming information.**

The **SLE-MAX2-FIRE** communicator uses proprietary data-capture technology that captures the alarm report from the control panel in CID, SIA or 4/2 (SIA only evaluated by UL)

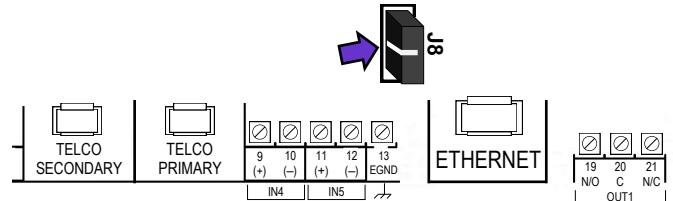
and transmits the alarm signals to the SLE Control Center. The alarm signals are then forwarded to ANY central station via Contact ID, (SIA is translated to CID by the communicator see WI2140 on the NOC) or 4/2 via DACT from the NOC or to the Napco Virtual IP Central Station Receiver (NCSR), or Sur-Gard System II, Sur-Gard System V, Bosch D6100IPV6 or Bosch D6600 Receiver (with ITS-D6686 Ethernet Adapter) via TCP/IP using standard line security (for Commercial Burglary installations only IP Receivers may be used). The SLE Control Center reports a trouble signal in the event that the network does not receive the expected supervision signal from the wireless communicator. In addition, the **SLE-MAX2-FIRE** is powered directly from the control panel.

### SIA Dial Capture (Converted to CID)

When the fire alarm control panel (FACP) is reporting with the SIA format, insert the **SLE-MF-JMP** jumper into **J8** with the white line towards the left side of the communicator as shown below, then program the communicator in the NOC



([www.NapcoNOC.com](http://www.NapcoNOC.com)) as follows: In the **Advanced** tab, click **Edit**, set the **Handshake Kissoff** drop-down to **HS9 SIA to CID (651)**, then click **Save** to download the programming to the communicator.



Click "Manage SIA Code" to create the SIA to CID Conversion Table. Follow instructions on the NOC screen. **ALWAYS VERIFY SIA/CID CONVERSIONS BY TESTING BEFORE LEAVING PREMISES.**

**SLE-MAX2-FIRE** - Commercial / Residential Fire / Burglary CAT-M1 alarm capture Communicator. SIM cards are included. Red plastic enclosure. Rated nominal 12/24VDC input.

### AGENCY LISTINGS



- All Models Conform to UL Standards: UL 864, UL 2610, UL 985, UL 1023

### AGENCY LISTINGS (ALL MODELS)



- UL Certified to UL 864 10th Edition, UL 2610, UL 985 and UL 1023

The **SLE-MAX2-FIRE** is provided with two antennas; only one antenna is active at a time, and should the communicator have a loss of adequate signal strength, the unit will connect to the tower via the other antenna. If neither antenna can connect to the tower within 200 seconds, a trouble output will be activated. If using an external antenna such as from the NAPCO StarLink SLE-ANTEXTXXX Series of Extended Antenna Kits, connect it to the left antenna connector.

### StarLink Fire Self-Supervision

NFPA 72 requires that any fire communicator trouble be locally annunciated by the fire panel within 200 seconds of the trouble. The troubles include loss of signal, NOC supervision check-in failure, etc. The StarLink MAX2 Fire communicator model includes a "**Self-Supervising Fire Communicator**" feature that allows the communicator to annunciate a communication trouble without the need for wiring to an FACP zone input or any FACP reprogramming. This is accomplished by dropping the emulated phone line voltage to the FACP secondary phone line, causing the FACP to annunciate communication trouble. To enable Self-Supervision, simply remove Jumper **JP2**. Note that when using Self-Supervision, some FACPs may require the Jumper **J7** shunt to be removed for the Primary Phone line to restore correctly. To also report a communicator trouble to the central station, enable the feature "**Tip/Ring Wiring Fault Report**" in the **Advanced** tab in the StarLink NOC.

## ADDITIONAL COMPONENTS

In addition to the **SLE-MAX2-FIRE** listed above, the following sub-assemblies are available:

**SLE-WIFI-MODULE** - Allows your NAPCO StarLink device to connect to the Internet by means of a wireless (Wi-Fi) link, eliminating a wired Ethernet cable connection. **Note:** 7AH battery required when using the **SLE-WIFI-MODULE**. For more information, see WI2191. Not Certified for Commercial or Residential Burglary.

**SLE-FIRE-VR** - Control Panel Voltage Drop Kit (see WI2580).

**SLE-DLCBL** - Download Cable, 6 feet.

**SLE-ANTEXT30** – Antenna kit\* with 30 feet of LMR 300 cable.

**SLE-ANTEXT50** - Antenna kit\* with 50 feet of LMR 300 cable.

**SLE-ANTEXT75** - Antenna kit\* with 75 feet of LMR 400 cable.

**SLE-ANTEXT100** - Antenna kit\* with 100 feet of LMR 400 cable.

**SLE-ANTEXT04** - Antenna kit \* with 4 feet of LMR 300 cable.

Ideal for installations that may require a few extras dBs of gain but running the external cable may not be practical.

## SPECIFICATIONS

**Electrical Ratings for +12V / 24V (powered by the control panel)<sup>†</sup>**

- Input Voltage: 10-24VDC regulated (power-limited output from Certified control panel Aux/Remote Fire Power).

**IMPORTANT:** Powering the communicator with DC voltage above 27.5VDC could cause damage; if the control panel output voltage is operating between 27.5 - 30.7VDC, the **SLE-FIRE-VR Control Panel Voltage Drop Kit** is available to maintain the communicator input voltage below 27.5VDC. **Abso-**

**lute maximum input voltage with SLE-FIRE-VR installed is 30.7VDC and FWR (Full Wave Rectification voltage) is NOT supported.**

- Input Current:
  - 10VDC standby: 115mA
  - 12VDC standby: 101mA
  - 15VDC standby: 92mA
  - 24VDC standby: 85mA
- **Wi-Fi Module:** (Optional) Add 45mA to the above. (With peak RF transmission current of 325mA).

### Electrical Ratings for the IN 1 Fire Input:

- Input Voltage: 9-25VDC.
- Maximum Input Current: Up to 2mA from FACP NAC circuit

### Electrical Ratings for IN 2, IN 3, IN 4, and IN 5:

(Inputs **IN 2, IN 3, IN 4, and IN 5** are Class B)

- Maximum Loop Voltage: 25VDC input.
- Maximum Loop Current: 1.7mA
- End of Line Resistor (EOLR) Value: 10K

### Electrical Ratings for PGM3 Output:

- Open Collector Output: Maximum Voltage 25VDC.
- Maximum PGM Sink Current: 50mA (up to 15VDC), 25mA (15.1VDC - 25VDC)

### Physical (W x H x D)

- Plastic Housing: 8 x 5<sup>-29/64</sup> x 1 1/2" (20.3 x 13.9 x 3.8cm)
- Mounting: Plastic housing includes three keyhole slots for triple gang boxes (see scale template on page 13);
- Antenna Length: 8.25" (21cm)

### Environmental

- Operating Temperature: 0°C - 49°C (32°F - 120°F)
- Humidity: Maximum 93% Non-Condensing
- Indoor / dry location use only

## TERMINAL DESCRIPTIONS

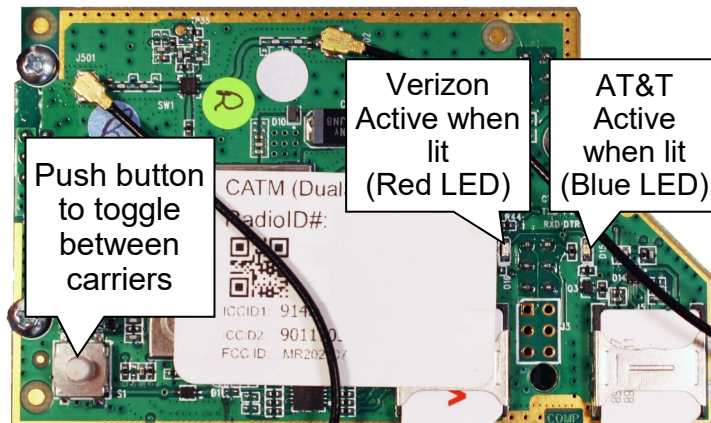
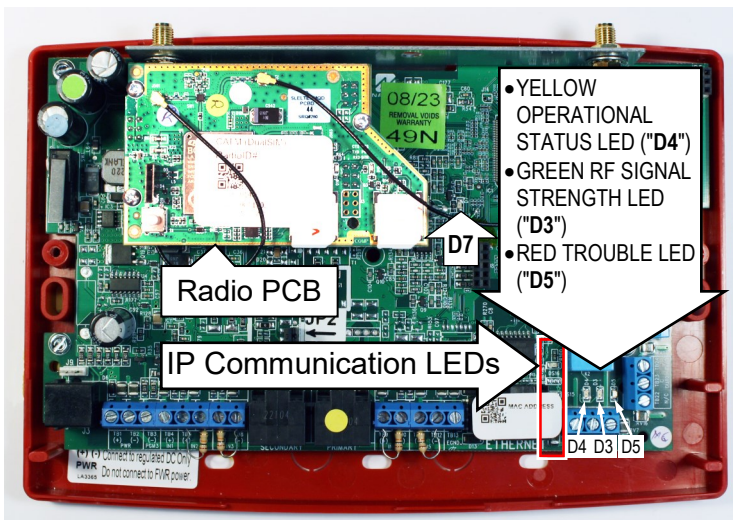
Configure all inputs and outputs using the Management Center screen (located at [www.NapcoNOC.com](http://www.NapcoNOC.com)). Located at the bottom of the StarLink communicator PC board, the terminals are described as follows:

- TB1: PWR (+10 - 25VDC)**  
(Refer to section "**STEP 4: APPLY POWER**")
- TB2: PWR GND (-)**  
(Refer to section "**STEP 4: APPLY POWER**")
- TB3: PGM3 (-):** Open collector output that goes active low when the dealer-defined option occurs; see the NAPCO NOC ([www.NapcoNOC.com](http://www.NapcoNOC.com)) to configure options for PGM activation.
- TB4: IN 1 (+):** Smart Channel input. Active high input for wiring to the control panel bell output. When this input detects a steady input, it sends a burglary alarm; a pulsing temporal 3 high, it sends a Fire alarm; a pulsing temporal 4 (CO Alarm), a CO alarm is sent. When used, these conductors must be run in conduit (max 3 feet for Residential Fire; max 20 feet for Commercial Fire).
- TB5: IN 2 (+):** Fire Trouble input\*\*. Wire to FACP trouble relay N/O with parallel 10K EOLR at FACP.

<sup>†</sup>For Commercial Fire installations, a UL Certified Fire Alarm regulated power supply or FACP regulated auxiliary output is required.

\*All antenna kits include high quality/low loss LMR 300 or 400 Coax Type N male to SMA male terminated cable, all mounting hardware and StarLink SLE-ANTEXT-ISO Commercial Fire Ground Fault Isolation Plate to ensure that the external antenna will not cause ground fault system troubles. (Any suitable external cellular antenna is permitted by UL). Always follow the manufacturer's installation instructions. **Note:** Antennas are not Certified by UL.

\*\*Factory programmed options; may be changed at the NOC website ([www.NapcoNOC.com](http://www.NapcoNOC.com)).



Radio PCB: Illuminated LED indicates carrier in use.

LED LOCATIONS (See image at right for close-up of Radio PCB )  
LED "D7" is the "RED DIAGNOSTIC LED" (see page 4)

**Note:** Inputs **IN 2**, **IN 3**, **IN 4** and **IN 5** can be supervised end-of-line resistor inputs that can be triggered with N/O or N/C relay contacts.

**TB6:** **IN 2 (-):** See **TB5**, above.

**TB7:** **IN 3 (+):** Fire Alarm input\*\*. Wire to FACP Fire Alarm relay N/O with parallel 10K EOLR at FACP.

**TB8:** **IN 3 (-):** See **TB5** and **TB7**, above.

**Secondary Telephone:** RJ-45 socket for FACP DACT connection.

**Primary Telephone:** RJ-45 socket for FACP DACT connection.

**TB9:** **IN 4 (+):** Supervisory Alarm input\*\*. Wire to FACP Supervisory relay N/O with parallel 10K EOLR at FACP.

**TB10:** **IN 4 (-):** See **TB5** and **TB9**, above.

**TB11:** **IN 5 (+):** Water Flow Alarm input\*\*. Wire to FACP Water Flow relay with parallel 10K EOLR at FACP.

**TB12:** **IN 5 (-):** See **TB5** and **TB11**, above.

**TB13:** **GND:** Earth ground terminal.

**Ethernet:** Connect the SLE Sole/Dual-Path communicator to your broadband modem, router or switch for dual path operation. **Note:** The cable modem/router and switch (if any) at the premises requires standby power, therefore a UL 1481 / UL 864 or UL Certified ITE (*Information Technology Equipment*) UPS must be used at the premises to power these devices for a minimum of 24 hours.

**TB19:** **N/O OUT1:** Normally open. Dry contact Form C relay. Add shunt to lower two pins of JP1 for wet contacts.

**TB20:** **C OUT1:** Common. Dry contact Form C relay. Add shunt to lower two pins of JP1 for wet contacts (connects relay Common to system ground). Relay rated 30V AC/DC, 500mA.

**TB21:** **N/C OUT1:** Normally closed. Dry contact Form C relay. Add shunt to lower two pins of JP1 for wet contacts.

**TB22:** **N/O OUT2:** Normally open. Dry contact Form C relay.

**TB23:** **C OUT2:** Common. Dry contact Form C relay. Relay rated 30V AC/DC, 500mA.

**TB24:** **N/C OUT2:** Normally closed. Dry contact Form C relay.

**NOTICE TO AUTHORITIES HAVING JURISDICTION, USERS, INSTALLERS, DEALERS, & OTHER AFFECTED PARTIES**

FIRE PROGRAMMING OPTION	PERMITTED IN UL864? (Y/N)	AVAILABLE SETTINGS	REQUIRED UL 864 SETTINGS
Unattended Remote Downloading	No	Enable / Disable	Disabled (Jumper 1 installed). Also required for Commercial installations. <b>Note:</b> See page 7 " <b>Configuration Download / Firmware Updates</b> " for jumper instructions.
4/2 Pulse Dialing Format	'No' for UL864 10th Edition FACP	Jumper ON / OFF (see page 5 <b>Jumper Descriptions</b> )	Not for use with FACP Certified to UL 864 10th Edition unless authorized by the AHJ.
<b>IN2</b> and <b>IN3</b> Unsupervised	Yes	Supervised / Unsupervised	Unsupervised using conduit within 20 feet of FACP (default). If not using conduit, install Jumpers 4 and 5 and EOL Resistors. Inputs 2 and 3 can be unsupervised with jumpers 4 and 5 removed; IN4 and IN5 always require EOLR.
7 Day Supervision, Communicator to NOC	No	200 seconds, 5 minutes, 6 minutes, 60 minutes, 6 hours, 7 days	200 seconds, 5 minutes, 6 minutes (Dual-Path Commercial Burglary), 60 minutes. 6 Hours permitted in Commercial Fire UL 864 with Dual Path enabled (6 hour dual-cell carrier is for Commercial Fire only)
Trouble on Communicator or IP Path (Annunciate / Report)	Yes	Either Path or Both Paths	Either Path (annunciation and report of trouble).
Wi-Fi Module	Yes	Enable / Disable	May be enabled as a primary reporting path for Fire.



## LED DESCRIPTIONS

The main PC board contains several LEDs, as follows:

### GREEN RF SIGNAL STRENGTH LED

Labeled "**D3**", this LED is located at the lower right corner of the PC board.

Every 30 seconds, the StarLink communicator receiver section turns on and listens to the cell tower. Depending on the signal strength detected, it will blink the Signal Strength LED from 1 to 5 times, providing a signal strength indicator that is updated constantly and is always displayed.

#### Green LED Operation

Signal strength (as received by the communicator) is displayed by this LED blinking 1 to 5 times at a constant rate (with a short delay between blink cycles). **Acceptable power level is greater than or equal to 2 blinks.**

### YELLOW OPERATIONAL STATUS LED

Labeled "**D4**", this LED is located at the bottom right of the PC board. Operation is as follows:

#### Normal Standby Condition:

- **Blinks on momentarily every 10 seconds:** Unit is in standby waiting for an alarm to report.

#### Processing Alarm Conditions:

- When processing an alarm, this LED will blink variably during each part of the process (dialing, handshaking, data transmission, etc.).

#### Scanning Each SIM Carrier for Signal Quality

##### Switching from One SIM to the Other:

- **Blinks at the rate of one second on, one second off.**  
The unit is scanning each SIM slot and selects the carrier with the best signal quality. Also if the radio PCB is equipped with a momentary pushbutton, press/release this button to switch between SIMs. See page 3 and 8 for more information.

### RED TROUBLE LED

Labeled "**D5**", this LED is located at the bottom right of the PC board. Operation is as follows:

- **1 Blink:** Low Aux Power input voltage
- **2 Blinks:** Check Input Power
- **3 Blinks:** Alarm report Failed to Communicate (will restore only when the communicator path is restored)
- **4 Blinks:** RF trouble (antenna connection or cellular registration)
- **5 Blinks:** Communicator poll or check-in failure (cellular and/or IP). Either or both paths will trigger the trouble, but for the trouble to clear, unit requires that the previously active path(s) must restore (i.e. cellular if used as a Sole Path communicator, and both cellular and IP if unit is used as a Dual Path communicator)
- **6 Blinks:** Unit disabled (reporting or control panel downloading not allowed). Power cycle the unit and if it does not clear, then call for Technical assistance.
- **7 Blinks:** Unit was shut down and has no functionality; requires a restart (full power down and full power up sequence) to restore operation
- **8 Blinks:** Line Cut; check Telco and input wiring

### RED DIAGNOSTIC LED

Labeled "**D7**", this LED is located in the middle of the PC board. One blink indicates a weak or non-existent signal from the network (green LED is off). If this red LED is blinking in any other manner, please contact technical support.

### GREEN IP NETWORK CONNECTION LED

Labeled "**D14**" (or **DS14**), this LED is located to the right of the **ETHERNET** socket on the PC board. Operation is as follows:

**Off** = No network cable detected

**Fast Flash** = No IP connection (Occurs just after power on, while trying to obtain a IP address)

**Slow Flash** = Normal IP network operation

- **1 Blink:** Static IP
- **2 Blinks:** DHCP
- **3 Blinks:** Auto IP (if unable to acquire DHCP address, then after 5 minutes it will convert to Auto IP)

### RED IP NETWORK TROUBLES LED

Labeled "**D16**" (or **DS16**), this LED is located to the right of the **ETHERNET** socket on the PC board. Operation is as follows:

**Off** = No troubles

**Fast Flash** = No IP connection (occurs just after power on while trying to obtain a DHCP address)

**Slow Flashing:**

- **1 Blink:** No network cable detected
- **2 Blinks:** No access to the Internet
- **3 Blinks:** Ethernet failed to communicate
- **4 Blinks:** Ethernet poll / checkin fail
- **5 Blinks:** Wi-Fi is enabled, but **SLE-WIFI-MODULE** is not detected
- **6 Blinks:** Wi-Fi no access to the Internet
- **7 Blinks:** Wi-Fi failed to communicate
- **8 Blinks:** Wi-Fi poll / checkin failure
- **9 Blinks:** Wi-Fi serial data error or no serial data response
- **10 Blinks:** Wi-Fi Security / Authentication failed

### YELLOW IP NETWORK STATE LED

Labeled "**D15**" (or **DS15**), this LED is located to the right of the **ETHERNET** socket on the PC board. Operation is as follows:

**Off** = No power

**Steady with 1 quick blink** off every 1.7 seconds when reporting signal to NOC

**Steady with 2 quick blinks** off every 1.7 seconds when downloading to control panel or the module

**Slow Flashing:**

- **1 Blink:** Ethernet Available
- **2 Blinks:** Wi-Fi Station Mode (normal operation)

### RED / BLUE RADIO CARRIER PCB LEDs

On top of the main PC board, a smaller radio PC board is mounted that includes an LED next to each SIM card slot (see page 3 for image). When lit, the LED next to the SIM card slot indicates the currently active slot (blue LED for AT&T and red for Verizon). **Note:** The yellow LED (**D4**) on the main PCB indicates a SIM scan is in progress. See **YELLOW OPERATIONAL STATUS LED** on page 3.

## RADIO PC BOARD PUSHBUTTON (If Equipped)

If the radio PCB includes a momentary pushbutton, you can press/release this button to manually switch from one SIM slot to the other slot, and functions in the same way as the **Switch SIM** button in the NOC's **Radio Carrier** screen. If during normal operation the current slot is determined to be non-functional, the other slot will automatically be used. The status of both slots will be re-evaluated upon the next scan. The LED color indicates the currently active carrier (blue for AT&T and red for Verizon).

## SUPPLYING POWER

Control panels can provide power through their Auxiliary/ Remote Fire Power terminals if the available standby current is reduced by the SLE standby power (refer to Electrical Ratings for +12V / 24V). **Note:** The cable modem/router and switch (if any) at the premises requires standby power, therefore a UL 1481, UL 864 or ITE (*Information Technology Equipment*) Certified UPS must be used at the premises to power these devices for 24 hours (unless an engine driven generator is provided on the premises, then only 4 hours of UPS backup are required).

## JUMPER DESCRIPTIONS

Jumper block labeled "X5"; from top to bottom, as detailed in the following table. **Note:** Contact ID is always available in response to a Contact ID handshake.

Jumper Block "X5" Options		
Jumper block labeled "X5" contains 5 jumper terminals; from top (labeled "1") to bottom (labeled "5") as follows:		
Jumper ON	Jumper Number	Jumper OFF
Tech on site must temporarily remove to download	1	Not permitted by UL 864
4/2 with Checksum Pulse Format*	2	4/2 Pulse Format* (see table on page 3)
Supervised inputs IN3 and IN2, respectively. EOLR(s) required, see pages 2-3	4 and 5	Not permitted by UL 864 (UL 864 permits use of conduit within 20 feet of FACP in lieu of Supervision)

\*See table "NOTICE TO AUTHORITIES HAVING JURISDICTION..." on page 3.

## STARLINK COMMUNICATOR RELATED EVENT REPORT CODES (Contact ID by default)

EVENT	AREA	CONTACT ID		PULSE 4/2**
		CODE	ZONE #	
IN 1 Fire	0	E110	990	1A
IN 2 Trouble	0	E373	992	F2
IN 3 Fire	0	E110	993	1A
IN 4 Supervisory	0	E200	974	00
IN 5 Water Flow	0	E113	975	13
Low Battery/Voltage	0	E302	994	F4
Tamper Trouble	0	E341	995	F5
Reboot	0	E625	997	F7
IN 1 CO (Carbon Monoxide)	0	E162	998	18
Medical Alarm*		E100		
24 hour Aux. Alarm*		E150		
24 hour Aux. Restore*		R150		
Keypad Emergency Alarm*		E140		
A.C. Trouble*		E301		
Tel 1 Fail*		E351		
Fire Polling Report		E780	999	F9
Supv Failure Report		E788	Zone 1 for radio/cell path fail. Zone 2 for IP path fail	D1 or D2
Tip/Ring Wiring Fault Report		E789	000	F2
Path Test Report		E602	890	77

\*Not generated by the StarLink communicator.

\*\*See table "NOTICE TO AUTHORITIES HAVING JURISDICTION..." on page 3.

### Cover Tamper

The communicators in the plastic housings are provided with a front tamper switch. **Note:** The tamper switch on the communicator PC board is always functional and requires programming if reporting to the central station.

## SIGNALS ORIGINATED AT THE NOC

NOC Originated Alarms	Contact ID Event Data Sent	Pulse Format Event Code Sent	Initiated By	Comments
Supervisory Fail	E356 A00 Zn000	99	Automatically by NOC if fail to receive any signal from StarLink communicator within Supervisory Timeout duration.	For Auto Enroll, uses captured telephone number, Sub ID and format. For Dealer Programmed, uses entered telephone number, Sub ID and format.
Press to Send Test Signal	E601 A00 Zn000	98	Manually by dealer from the Management Center <b>Signal Log</b> screen (located at <a href="http://www.NapcoNOC.com">www.NapcoNOC.com</a> ). Sends test into CS receiver.	Same comment as above.
Press to Send Communicator Test	Not Applicable Nothing sent to CS receiver	Not Applicable	Manually by dealer from the Management Center <b>Checkins</b> screen (located at <a href="http://www.NapcoNOC.com">www.NapcoNOC.com</a> ). Sends a command to the StarLink communicator to force a check-in to the NOC.	----

The **MAX2** series communicators are compatible with 4/2 Pulse Dialing formats with 10pps, 20pps, and 40pps with and without checksum, either 1400Hz or 2300Hz handshake / kissoff. See table on page 3 and table of formats on page 15. Refer to WI2140 for selecting the required handshake / kissoff frequency in the NOC ([www.NapcoNOC.com](http://www.NapcoNOC.com)) setup screens (as required by the control panel).

## NETWORK COVERAGE

The StarLink communicator constantly supervises the cell network coverage. When the StarLink communicator detects a loss in network coverage, the StarLink communicator must be configured to prompt the control panel to announce a Telco Line Cut failure trouble using the Management Center screen (at [www.NapcoNOC.com](http://www.NapcoNOC.com)).

## INSTALLATION STEPS

### STEP 1: ACCOUNT REGISTRATION

Create a new account and register specific StarLink communicator modules at [www.NapcoComNet.com](http://www.NapcoComNet.com). Accounts and modules registered via the Internet are enabled for activation within 24 hours (usually within 30 minutes). **Note:** Activate radio before applying power.

### STEP 2: SELECT A MOUNTING LOCATION

The mounting location should be indoors within the protected area and selected based on RF performance. It is HIGHLY recommended that the installer carefully adhere to the following recommendations BEFORE any wires are installed.

- Generally, high locations are best. DO NOT mount communicator in basements or below grade as unpredictable performance may result.
- DO NOT mount the communicator in non-climate controlled environments (i.e. attics may become extremely hot in summer, garages may become extremely cold in winter).
- Avoid mounting locations within 3 feet of AC power lines, fluorescent light fixtures, or large metal objects (air conditioners, metal garage doors, etc.) as these locations have been shown to have a detrimental effect on signal strength.
- A fair amount of care may be required to mount the communicator so as to achieve an optimal RF path. The installer should spend as much time as needed to obtain the highest signal level possible.
  - a. **Before applying power, be sure to connect the antenna.** Temporarily connect power to the communicator from a fully charged 12V (4AH minimum) battery. DO NOT mount the StarLink communicator at this time. Press **Tamper** switch to send a signal.
  - b. Position the unit in the desired mounting location, with antenna oriented vertically. The signal strength is displayed by the Green "Signal Strength LED" labeled "D3" (located at the lower right corner of the PC board). The radio tower signal strength may fluctuate from day to day, therefore it is best to try to find a mounting location where the LED provides a **minimum of 2 blinks**.
  - c. After a location has been selected based on signal coverage, permanently secure the unit using #8 screws (not supplied) in the two mounting holes or to a Certified 1, 2 or 3 gang electrical box.

**WARNING:** To ensure user safety and to satisfy FCC RF exposure requirements, this unit must be installed so that a minimum separation distance of 60cm (24") is always maintained between the antenna of the transmitting device and nearby persons.

### STEP 3: WIRING

22-gauge wire may be used if mounted up to 50 feet from the control panel, and 18-gauge wire should be used for up to 100 feet. Reference the wiring diagrams further in this manual. See the section **CONTROL PANEL PROGRAMMING** further in this manual.

The wiring between the control panel and the StarLink communicator is over several wires, as follows:

- **TB1: PWR** Regulated DC
- **TB2: PWR GND (-)**
- **TB21: N/C OUT1:** Wired to the (+) of a zone dedicated to monitoring the communicator status. Should be programmed on Napco GEMC control panels as Monitor or Supervisory Zone.
- **TELCO PRIMARY** to FACP Telco 1 RJ-45 socket.
- **TELCO SECONDARY** to FACP Telco 2 RJ-45 socket.
- (Place **JP1** shunt on bottom two pins)
- **Optional:** Wire **IN2** with a 10K EOLR in parallel with the FACP trouble relay output **Common** and **N/O** (or in series with **Common** and **N/C**).

### Wiring Methods

- Strip wire carefully to avoid exposed conductors after installation, etc.)
- Use of Certified wire, ensuring that all conductors are to be insulated for the maximum voltage of any conductor in the enclosure
- All wiring methods must be performed in accordance with NFPA70, Articles 725, and 800

### STEP 4: APPLY POWER

- **Attach antennas before applying power !**
- Apply 12/24VDC to terminals 1 and 2.

### STEP 5: SIGNAL VERIFICATION

After triggering channels, use the StarLink communicator Signal Verification to ensure that the StarLink communicator Network has properly received the signals.

- **Verify Online:** To verify that the signals have been received by the StarLink communicator Network online, go to [www.NapcoNOC.com](http://www.NapcoNOC.com), log in with your Username and Password, enter your **Company ID** number and the StarLink **Radio Number**, then click **Signal Log**.

**IMPORTANT:** Verify that the signals transmitted by the StarLink communicator have been properly received by your central station before leaving the premises.

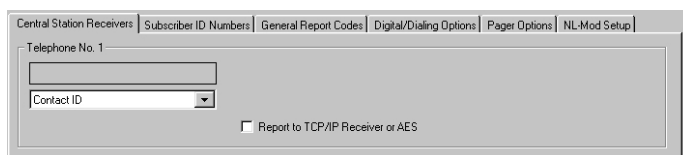
**NOTE:** This equipment has been tested and found to comply with the limits for a Class B Unintentional Radiator, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the Instruction Manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of more of the following measures: 1. Reorient or relocate the receiving antenna; 2. Increase the separation between the equipment and receiver; 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected; 4. Consult the dealer or an experienced radio/TV technician for help.

## NAPCO GEMINI C-SERIES (GEMC) CONTROL PANEL PROGRAMMING

To program the central station receiver reporting format, use PCD-Windows Quickloader download software. Open the **Digital Communications** screen, **Central Station Receivers** tab, as shown in the following image:

A "Point ID" (also called "Contact ID") receiver format programming example:



The communicator can transmit to any central station capable of receiving SIA Contact ID or 4/2 via DACR technology or the DSC Sur-Gard Model System II or Sur-Gard System V central station receivers, Bosch D6100IPV6 or Bosch D6600 Receiver (with ITS-D6686 Ethernet Adapter) via TCP/IP using standard line security.

**Note:** A receiver reporting format must be entered for each telephone number used, but each telephone number may be assigned a different format. If the NOC account is programmed for "Dealer Entered Programming," the receiver formats must be the same.

**CAUTION:** The installer should always be certain an area code is programmed into the control panel.

**Optional:** If you wish the StarLink communicator to report a code and zone number (Contact ID by default) to the central station in response to a triggered input event, see the table on page 5. **Note:** These event codes and zone numbers can be changed from the Management Center screen (located at [www.NapcoNOC.com](http://www.NapcoNOC.com)).

Upon alarm, the NOC can optionally send an SMS message to a third party that includes the appropriate Contact ID alarm code, including the zone or user number, if applicable. The "STARLINK COMMUNICATOR RELATED EVENT REPORT CODES" table also includes the most common Contact ID alarm codes.

### Programming StarLink Communicator Troubles

It is required that if a StarLink communicator or control panel trouble is detected, that it is reported to the central station.

When the StarLink communicator detects and sends a trouble to the control panel, the control panel must be programmed to annunciate this trouble. The communicator can detect multiple troubles as indicated by the "Red Trouble LED" ("D5"). For these troubles to be annunciated at the control panel, there are several methods, some of them are configurable at the Management Center screen ([www.NapcoNOC.com](http://www.NapcoNOC.com)):

Wire the communicator **OUT1** relay to a dedicated control panel zone (input) to annunciate the trouble. Two wiring options are available:

- Activate the trouble with an open by wiring the EOLR in series with the **Common** and **N/C** of the **OUT1** relay;
- Activate the trouble with a short by wiring the EOLR in parallel with the **Common** and **N/O** of the **OUT1** relay

The communicator must also report this trouble to the central station. With NAPCO GEMC series control panels, wire the zone as indicated in the wiring diagrams further in this manual.

Optionally, the FACP trouble relay can be used to trigger a report to the central station.

Wire the FACP trouble relay to **IN2**; **Common** and **N/O** terminals in parallel with a 10K EOLR. With Gemini C-Series (GEMC) control panels, we recommend using the Fire Aux Relay. Program the Fire Aux Relay to activate as a trouble relay. Wire this relay to the StarLink module **IN 2** terminal; by wiring the EOLR in parallel with **Common** and **N/O** of the **OUT1** relay. **Note:** We recommend using the text "Communicator Trouble" as the Zone Description.

### StarLink Communicator Supervision

If the two Telco wires (DACT interconnect wiring to the communicator) between the StarLink communicator and the control panel are cut or otherwise disconnected, the control panel must detect and generate a local trouble indication. Program the control panel for telephone supervision. Program the StarLink communicator using the NOC **Advanced Features** screen (at [www.NapcoNOC.com](http://www.NapcoNOC.com)) to enable **Tip/Ring Wiring Fault Report**. Refer to wiring diagram.

### Supervision Time Schedule Considerations

If a status change (alarm trouble, etc.) is transmitted, the communicator supervision timer is restarted.

For example, if a status change is sent, the next regular supervision transmission will occur at the interval determined by your rate plan.

### Configuration Download / Firmware Updates Technician on site required.

For Commercial Installations a technician is required to be on site during any reprogramming of the communicator or control panel and must perform / re-perform acceptance testing. To perform a download or update the communicator firmware, jumper 1 must be removed. UL requires that the jumper be replaced after the download is complete. **Failure to replace the jumper would allow downloads to the communicator without a technician on-site.**

For Residential installations jumper 1 may be removed to permit uploading and downloading without a technician on site, however, the dealer is responsible for ensuring the system is operating correctly after any downloads or changes to the system.

### Commercial Burglary "Ringback"

Wire a sounder rated for the input voltage (12VDC or 24VDC) rated max 50mA @ 12VDC or 25mA @ 24VDC to the positive input of the communicator and PGM3. See WI2140 for information about how to use the NOC to program PGM3 to activate on Ringback. **Note:** For Commercial Burglary installations, only IP Receivers may be used.



Home Radio Programming Signal Log Edit History Checkins Back Radio ID# 12345678 | Radio Carrier

### RADIO INFORMATION

Device ID# 0000801234567896410 Scan Delay After Power Up: 5 Minutes  
Active ICCID# 81234567890940011307 Scan Periodicity: 7 Days  
Active IP Address: 10.0.0.1  
Carrier Code: AT&T  
Active Slot: 2

Scan SIMs Switch SIM Get SIM Status Save Settings

Received Time	SIM1 ICCID	SIM1 IP	Carrier	RSSI/Blinks	SIM2 ICCID	SIM2 IP	Carrier	RSSI/Blinks	Active Slot
2023-10-23 14:03:11	81234567890940011313	10.0.0.2	Verizon	-102dBm/2	81234567890940011307	10.0.0.1	AT&T	-100dBm/3	2
2023-10-23 13:32:14	81234567890940011313	10.0.0.2	Verizon	-100dBm/3	81234567890940011307	10.0.0.1	AT&T	-97dBm/3	2
2023-10-23 12:30:20	81234567890940011313	10.0.0.2	Verizon	-99dBm/3	81234567890940011307	10.0.0.1	AT&T	-102dBm/2	2
2023-10-23 11:30:10	81234567890940011313	10.0.0.2	Verizon	-98dBm/3	81234567890940011307	10.0.0.1	AT&T	-99dBm/3	2
2023-10-23 09:43:39	81234567890940011313	10.0.0.2	Verizon	-104dBm/2	81234567890940011307	10.0.0.1	AT&T	-101dBm/3	2

Page 1 of 2

## RADIO PCB "DUAL SIM" OVERVIEW

To enhance communication reliability, the StarLink communicator is equipped with two network carrier SIM card slots (for **Verizon** and **AT&T**) and is configured to automatically use the carrier with the strongest signal. Fully activated from the factory, the network carrier SIM slots are configured using the [www.NapcoNoc.com](http://www.NapcoNoc.com) **Radio Carrier** screen (select **Checkins > Dual SIM Signal**). Various LEDs on the communicator PC boards also provide visual indications, described below.

When the communicator is powered, the unit performs its standard "Checkin" with the NAPCO NOC using the carrier indicated by the lit LED located next to its SIM card slot. Five minutes after power up (this is the **Scan Delay After Power Up** NOC default setting, described below) the unit scans each SIM slot carrier, collecting and comparing various network signal quality parameters and selects the carrier with the best signal quality. During the scans, the yellow LED (**D4**) on the main PC board will flash at the rate of one second on, one second off.

The communicator will continue to use the selected carrier provided low noise/high signal strength communication is maintained. When the **Scan Periodicity** NOC selection expires (after 7 days by default), another scan and carrier selection will occur. The **Radio Carrier** NOC screen will be updated with a signal data entry report describing the scan results after every scan.

The following feature settings are provided in the NOC **Radio Carrier** screen to accommodate these two network SIM card slots:

### Scan Delay After Power Up

By default, an initial signal scan of both slots automatically occurs 5 minutes after powering the unit; you can set the scan delay via the drop down menu for **"NO Initial Scan"**, **5** and **15** minutes (select **"NO Initial Scan"** if no initial scan is desired). **Note:** When a scan is in progress, the yellow LED (**D4**) on the main PC board blinks at the rate of one second on, one second off. After the signal scan of both slots occurs, the **Active Slot** is then selected based on the stability of the cellular network connection and the better signal quality (based on

both the average power received from a single signal and signal-to-noise ratio factors).

### Scan Periodicity

Recurring automatic SIM slot scans can be set with this drop-down menu: **"Turn OFF Scanning"** and **"7 days"** (default). An automatic scan will occur every 7 days unless **"Turn OFF Scanning"** is selected.

The NOC **Radio Carrier** screen also includes the following buttons:

### Scan SIMs

Select to manually start a SIM scan.

### Switch SIM

Select to manually switch from one SIM card slot to the other slot. **Note:** Alternatively, if the radio PC board includes a momentary pushbutton, press/release this button to manually switch from one SIM slot to the other slot. This button functions in the same way as this **Switch SIM** button in the **Radio Carrier** screen.

### Get SIM Status

Click to request the current status of both SIMs. The results of each status request are displayed in the **Radio Carrier** screen (see example image on this page). Each row displays specific dual SIM signal information sent from the StarLink communicator after every scan, every switch slot request, and after every status request. The columns in this table include:

- **Received Time:** To determine transmission order, this is the timestamp the signal was received (displayed as **YYYY-MM-DD HH:MM:SS** in 24-hour notation)
- **SIM1/SIM2 ICCID:** Used for tracking, the **ICCID** (*Integrated Circuit Card ID*) is a unique identification number assigned to the specified SIM card in the radio PC board
- **SIM1/SIM2 IP** address: IP address assigned to the SIM by the carrier
- **Carrier:** Displays the previous column's carrier name
- **RSSI/Blinks:** RSSI (*Received Signal Strength Indicator*)



and blink count for the previous column's SIM slot. The **dBm** units (signal level relative to 1 milliwatt) are expressed in negative numbers. Therefore, the higher the negative number, the weaker the signal. For example, a reading of -20 is stronger than -30. The **Blinks** "blink count" refers to the corresponding number of blinks on the **GREEN RF SIGNAL STRENGTH LED "D3,"** which represents the dBm level read at the time of the SIM scan.

- **Active Slot:** The slot/carrier used at the time.

## BYPASS SCANNING

Although the automatic scanning of each integral SIM carrier slot is intended to increase the communication reliability of the StarLink **SLE-MAX2-FIRE**, if you wish to bypass the scan/selection process, or use a "single SIM" mode until communication is interrupted to force the use of the other carrier, set the NAPCO NOC **Scan Delay After Power Up** selection to **"NO Initial Scan"**, and set the **Scan Periodicity** to **"Turn Off Scanning"**.

After the unit is in this mode, the only way to switch carriers is by manually initiating a **Switch SIM** at the NOC website or by pressing the radio PC board pushbutton (if so equipped). If at any time a failure of the current carrier network occurs, the unit will automatically switch to the second carrier. After switching, the unit will not switch again unless another **Switch SIM** is manually triggered or another failure of the carrier network occurs.

## RADIO PCB "DUAL SIM DUAL CARRIER SUPERVISION" OVERVIEW

### IMPORTANT: REQUIRES FIRMWARE VERSION 226.151.XX.XX OR HIGHER

To enhance communication reliability, the StarLink communicator is equipped with two network carrier SIM card slots (for **Verizon** and **AT&T**) where the communicator supervises both carriers. Fully activated from the factory, the network carrier SIM slots are configured using the [www.NapcoNoc.com](http://www.NapcoNoc.com) **Radio Carrier** screen (select **Checkins > Dual SIM Signal**). Various LEDs on the communicator PC boards also provide visual indications, described below.

When the communicator is powered, the unit performs its standard "Checkin" with the NAPCO NOC using the carrier indicated by the lit LED located next to its SIM card slot. Five minutes after power up (this is the **Scan Delay After Power Up** NOC default setting, described below) the unit scans each SIM slot carrier, collecting various network signal quality parameters. During the scan, the yellow LED (**D4**) on the main PC board will flash at the rate of one second on, one second off.

The communicator will continue to use the initial carrier for 3 hours (specifically 2 hours and 50 minutes) and will then automatically switch to the second carrier and "checkin". The **Radio Carrier** NOC screen will be updated with a signal data entry report describing the scan status after every switch.

If at any time the communicator cannot send an alarm or trouble signal to the central station over the currently active carrier (or a checkin fails) the communicator will activate Output 1, switch carriers, and send the alarm/trouble message and a *Fail to Communicate* for the previous carrier to the central station. After 3 hours, the communicator will switch back to the previous carrier and send a checkin to

the NOC. If the path is restored, the communicator Output 1 will restore. If the communicator is unable to transmit an alarm/trouble to the central station the communicator will periodically send a poll over both carriers and transmit the alarm/trouble message. After both carriers are restored, the communicator Output 1 will return to normal. The NOC **Radio Carrier** screen also includes the following buttons:

### Scan SIMs

Select to manually start a SIM scan.

### Switch SIM

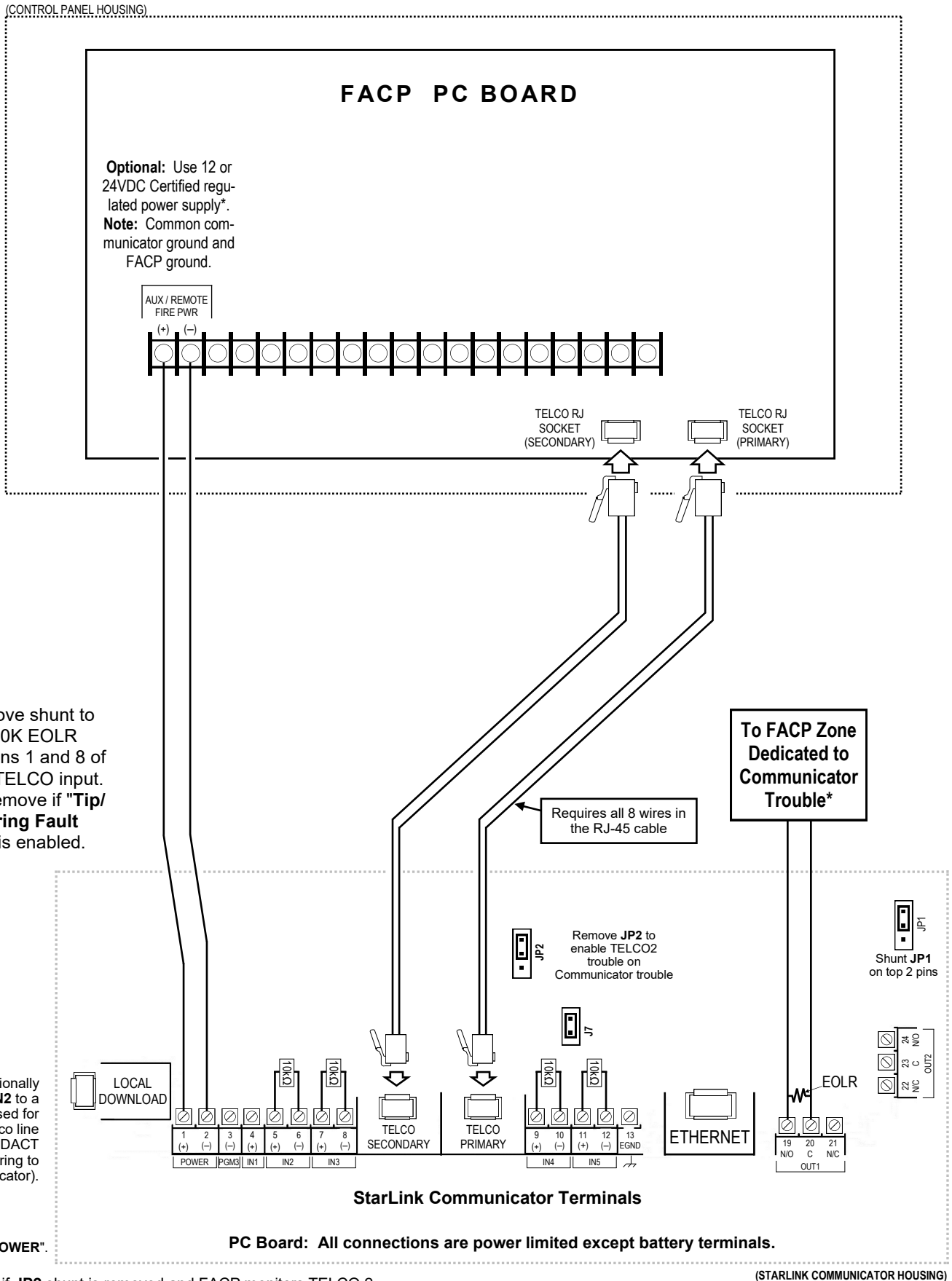
Select to manually switch from one SIM card slot to the other slot. **Note:** Alternatively, if the communicator PC board includes a momentary pushbutton, press/release this button to manually switch from one SIM slot to the other slot. This button functions in the same way as this **Switch SIM** button in the **Radio Carrier** screen.

### Get SIM Status

Select to request the current status of both SIMs. The results of each status request are displayed in the **Radio Carrier** screen (see example image on this page). Each row displays specific dual SIM signal information sent from the StarLink communicator after every scan, after every switch slot request, and after every status request. The columns in this table include:

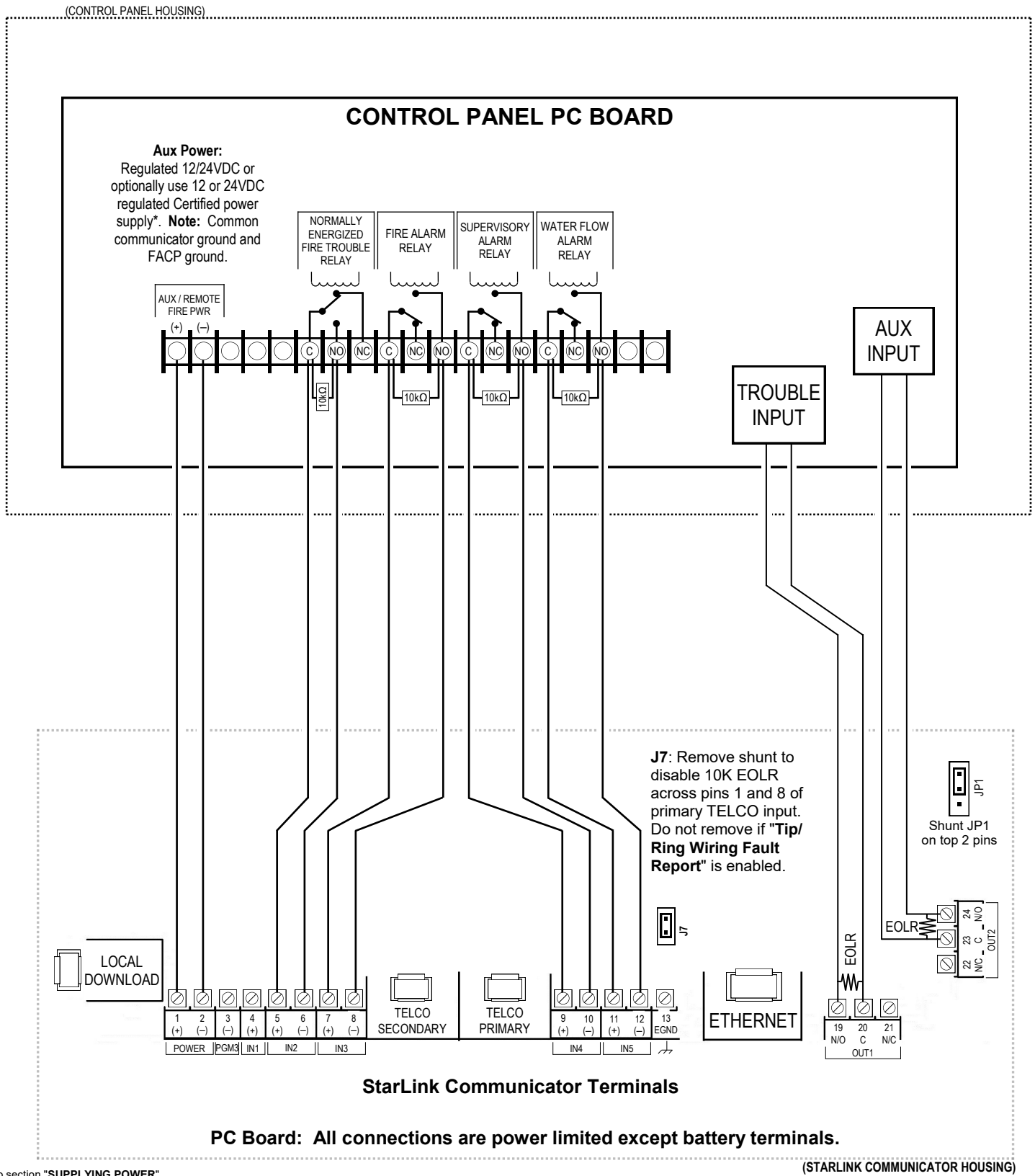
- **Received Time:** To determine transmission order, this is the timestamp the signal was received (displayed as **YYYY-MM-DD HH:MM:SS** in 24-hour notation)
- **SIM1/SIM2 ICCID:** Used for tracking, the **ICCID** (*Integrated Circuit Card ID*) is a unique identification number assigned to the specified SIM card in the radio PC board
- **SIM1/SIM2 IP** address: IP address assigned to the SIM by the carrier
- **Carrier:** Displays the previous column's carrier name
- **RSSI/Blinks:** **RSSI** (*Received Signal Strength Indicator*) and blink count for the previous column's SIM slot. The **dBm** units (signal level relative to 1 milliwatt) are expressed in negative numbers; therefore the higher the negative number, the weaker the signal. For example, a reading of -20 is stronger than -30. The **Blinks** "blink count" refers to the corresponding number of blinks on the **GREEN RF SIGNAL STRENGTH LED "D3,"** which represents the dBm level read at the time of the SIM scan.
- **Active Slot:** The slot/carrier used at the time.

# Wiring Diagram for Generic FACP's with TELCO RJ Sockets



\*Not required if JP2 shunt is removed and FACP monitors TELCO 2.

# Wiring Diagram for FACP Relay Trigger Input Reporting





# Alternate Telco Line to Alarm Panel Supervision

The following wiring and programming method shown in the wiring diagram below allows an existing FACP to use its two telephone connections (primary and secondary) for supervision and central station reporting through the StarLink **SLE-MAX2-FIRE** communicator. By removing the **JP2** shunt and enabling the feature "**Tip/Ring Wiring Fault Report**", when any communicator trouble is detected, the StarLink communicator will remove voltage from the secondary telephone output, triggering the FACP to locally annunciate the Telco trouble and report the trouble to the central station. **Note:** Some FACP's require **J7** shunt to be removed for Primary Phone line to restore correctly.

## DUAL PATH™ RADIO SERIES COMMUNICATORS

MODEL: ■ SLE-MAX2-FIRE

INPUT: 10V=115mA, 12V=101mA  
15V=92mA, 24V=85mA

ADD 45mA FOR WIFI MODULE

INDOOR/DRY LOCATION USE ONLY  
ALL WIRING POWER LIMITED.

Press S1 on Radio Board to  
Switch Carriers

TAMPER  
SWITCH

REFER TO LATEST

INSTALLATION INSTRUCTIONS GREEN RF SIGNAL QUALITY LED  
WI2609LF at <https://tech.napcosecurity.com>

**Note: Cellular Signal Loss Test,**

both the left and right antenna must be removed.

Sole or Dual Path CAT-M1 Communicator

Not Suitable For Remote Station Protected Premises Service  
Where Separate Transmission Circuits Are Required For  
Fire, Supervisory, And Trouble Signals.

RED DIAGNOSTIC LED (LABELED "D7")

D7

RED IP NETWORK TROUBLE LED

DS16

GREEN RF SIGNAL QUALITY LED  
MINIMUM 2 BLINKS

YELLOW IP NETWORK STATUS LED

DS15

CONFORMS TO NFPA 72

GREEN IP NETWORK CONNECTION LED

DS14

YELLOW OPERATIONAL STATUS LED (LABELED "D4")

D4

GREEN RF SIGNAL QUALITY LED (LABELED "D3")

D3

RED TROUBLE LED (LABELED "D5")

D5

### JUMPER BLOCK "X5" OPTIONS

JUMPER BLOCK LABELED "X5" CONTAINS 5 JUMPER TERMINALS:  
FROM TOP (LABELED "1") TO BOTTOM (LABELED "5") AS FOLLOWS

JUMPER ON	JUMPER NO.	JUMPER OFF
TECH ON SITE MUST TEMPORARILY REMOVE TO DOWNLOAD	1	NOT PERMITTED BY UL 864
4/2 WITH CHECKSUM PULSE FORMAT	2	4/2 PULSE FORMAT
NOT USED	3	NOT USED
ONE OR TWO 10K EOLR(S) REQUIRED	4 AND 5	USE CONDUIT LESS THAN 20'

X5

1

2

3

4

5

Wi-Fi Module Button (S1)

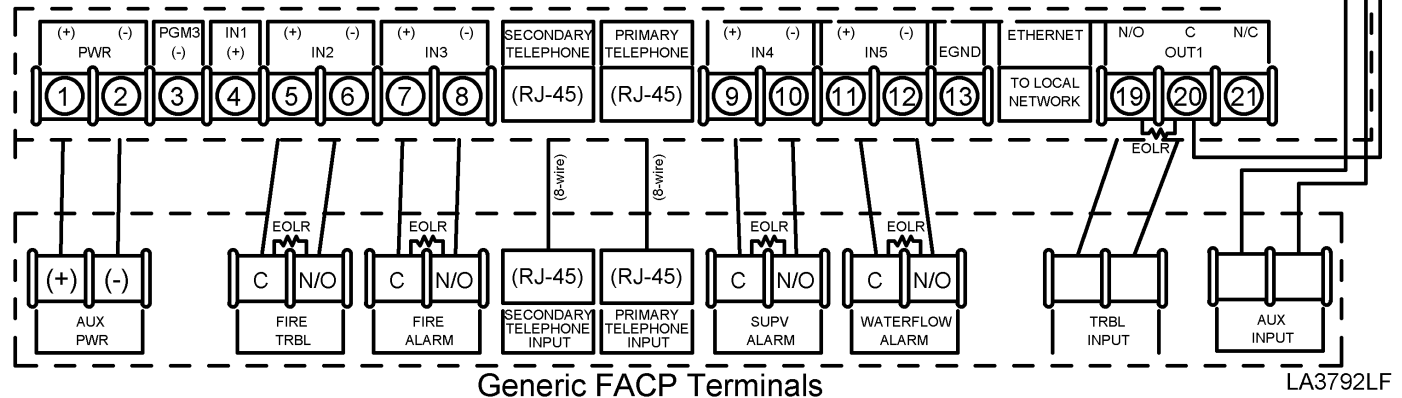
(OPTIONAL) WIFI MODULE

S1 Hold Down/Release  
DS14 (GRN) Wi-Fi Setup Mode  
DS16 (RED) Wi-Fi Network Connection Mode  
DS15 (YEL) Hardwire Network Connection Mode

EXTERNAL ANT CONNECTION

For Dry TBL RLY move shunt

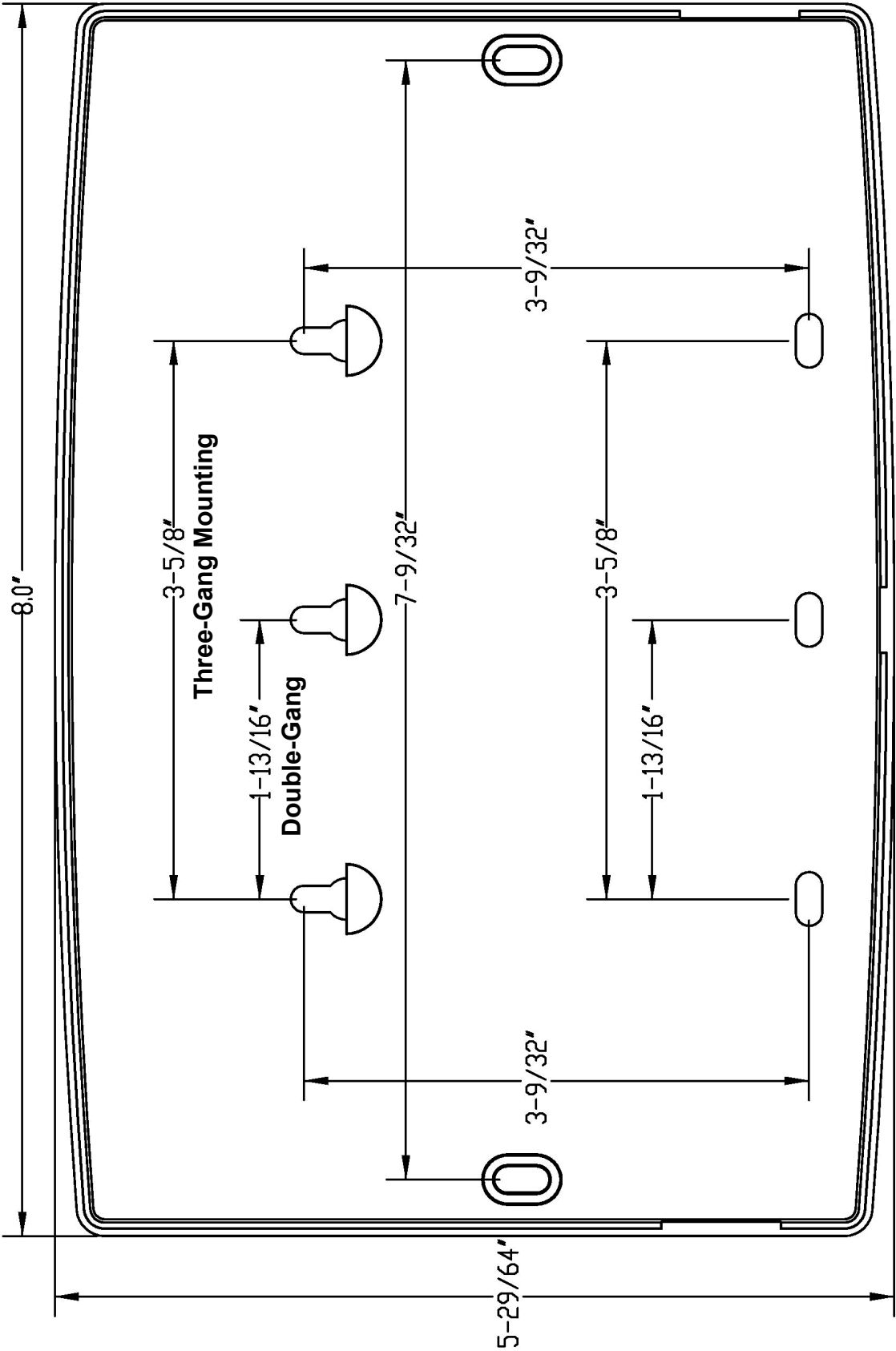
**WARNING:** INCORRECT CONNECTIONS MAY RESULT IN IMPROPER OPERATION OR DAMAGE TO THE COMMUNICATOR.  
IF USING AUX PWR SPLY GND MUST BE COMMON TO PANEL



Generic FACP Terminals

LA3792LF

# Housing Template (1:1 Scale)



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# 4/2 Pulse Dialing Format Compatibility

**Note:** The MAX2 Series Communicators are compatible with any Certified 4/2 Receiver such as the Ademco 685.

Name	Format Type	Handshake Frequency	Speed
Ademco Slow	4/2	1400 Hz or 2300Hz	10pps
Ademco Slow	4/2 checksum	1400 Hz or 2300Hz	10pps
Radionics Slow	4/2	2300Hz	10pps
Radionics Slow	4/2 checksum	2300Hz	10pps
Silent Knight Fast	4/2	1400 Hz or 2300Hz	20pps
Silent Knight Fast	4/2 checksum	1400 Hz or 2300Hz	20pps
Radionics Fast	4/2	2300Hz	40pps
Radionics Fast	4/2 checksum	2300Hz	40pps
Universal High Speed	4/2	1400 Hz or 2300Hz	40pps
Universal High Speed	4/2 checksum	1400 Hz or 2300Hz	40pps

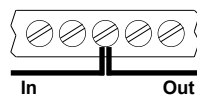
**Note:** See "NOTICE TO AUTHORITIES HAVING JURISDICTION..." table on page 3.

**REN = 0.** The *Ringer Equivalence Number (REN)* indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the **RENs** of all the devices not exceed five (5).

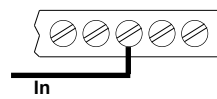
## IMPORTANT WIRING METHODS



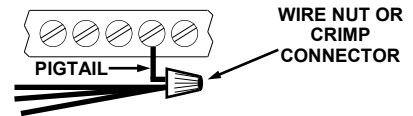
For single-conductor terminal blocks (like the type shown at left), to terminate more than one conductor to a terminal, use the wiring methods shown at right:



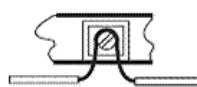
Incorrect



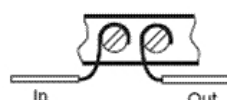
Correct -- Single incoming and/or pigtail with UL Certified wire nut / crimp connectors



For "barrier" type terminal blocks (like the type shown at left), to terminate two conductors to a terminal, use the wiring methods shown at right:



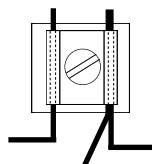
Incorrect



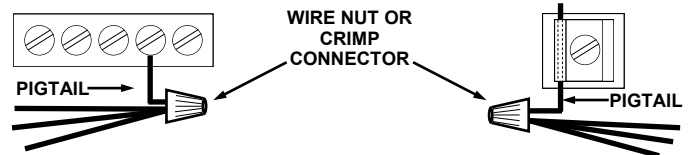
Correct -- Separate incoming and outgoing conductors



To terminate more than two conductors or conductors of different wire sizes to a terminal, use the "pigtail" type wiring method as shown at right. Use insulated wire for the pigtail, and firmly secure the conductors to the pigtail using an appropriate wire nut or crimp connector for the number and gauge of conductors used.



Incorrect



Correct -- Use UL Certified pigtail or wire nut / crimp connector

# NAPCO LIMITED WARRANTY

NAPCO SECURITY TECHNOLOGIES, INC. (NAPCO) warrants its products to be free from manufacturing defects in materials and workmanship for *thirty-six months* following the date of manufacture. NAPCO will, within said period, at its option, repair or replace any product failing to operate correctly without charge to the original purchaser or user.

This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF NAPCO.

Any action for breach of warranty, including but not limited to any implied warranty of merchantability, must be brought within the six months following the end of the warranty period. IN NO CASE SHALL NAPCO BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.

In case of defect, contact the security professional who installed and maintains your security system. In order to exercise the warranty, the product must be returned by the security professional, shipping costs prepaid and insured to NAPCO. After repair or replacement, NAPCO assumes the cost of returning products under warranty. NAPCO shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to accident, nuisance, flood, fire or acts of God, or on which any serial numbers have been altered, defaced or removed. NAPCO will not be responsible for any dismantling, reassembly or reinstallation charges.

This warranty contains the entire warranty. It is the sole warranty and any prior agreements or representations, whether oral or written, are either merged herein or are expressly cancelled. NAPCO neither assumes, nor authorizes any other person purporting to act on its behalf to modify, to change,

or to assume for it, any other warranty or liability concerning its products.

In no event shall NAPCO be liable for an amount in excess of NAPCO's original selling price of the product, for any loss or damage, whether direct, indirect, incidental, consequential, or otherwise arising out of any failure of the product. Seller's warranty, as hereinabove set forth, shall not be enlarged, diminished or affected by and no obligation or liability shall arise or grow out of Seller's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

**Warning:** Despite frequent testing, and due to, but not limited to, any or all of the following; criminal tampering, electrical or communications disruption, it is possible for the system to fail to perform as expected. NAPCO does not represent that the product/system may not be compromised or circumvented; or that the product or system will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; nor that the product or system will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce risk of burglary, robbery, fire or otherwise but it is not insurance or a guarantee that these events will not occur. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. Therefore, the installer should in turn advise the consumer to take any and all precautions for his or her safety including, but not limited to, fleeing the premises and calling police or fire department, in order to mitigate the possibilities of harm and/or damage.

NAPCO is not an insurer of either the property or safety of the user's family or employees, and limits its liability for any loss or damage including incidental or consequential damages to NAPCO's original selling price of the product regardless of the cause of such loss or damage.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, or differentiate in their treatment of limitations of liability for ordinary or gross negligence, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.